



## **Important Update: New WDO Reporting System coming soon!**

The Structural Pest Control Board (SPCB) is excited to announce the upcoming launch of Wood Destroying Organism (WDO) reporting and payments in Connect, our online licensing system.

Here's what you need to know:

### **Key features:**

- Conveniently manage your WDO reporting
- Add funds to your WDO account with a credit card
- Download PDFs of current and past submissions
- Search and export data to Excel for easier review
- Control who can access your WDO account and what access they have
- Manage email notifications for WDO staff

### **What does this mean for you:**

- All your past WDO activities, submissions, transactions, and account balances will be transferred to the new system.
- All WDO Reporting System users (owners, admin, and other staff) must register for a personal Connect account.
- During the transition, both WDO Reporting Systems will be offline for a few days. Don't worry—this downtime will not count toward the 10-business-day filing requirement. Advance notice will be provided.
- After the launch, the old WDO Reporting System will no longer be available. New log-in credentials will be required in the new system.

### **Support during the transition:**

- Regular updates and reminders will be sent
- Detailed user guides will be available
- Weekly WDO Townhalls will provide answers your questions and assistance

### **Action required:**

1. Update your email address: Ensure your email address in your current WDO Account Profile is up to date.
2. Create an account: If you haven't done so already, visit [Connect](#) to create a personal account using your personal email address. An email address cannot be used to register multiple accounts. [Connect Registration & Login Guide](#)

### **Stay tuned for more information!**

We'll be sending additional updates with important details and step-by-step instructions as the transition approaches. Keep an eye on your inbox to ensure a smooth switch to the new system.

Thank you for your cooperation as we improve the WDO reporting process!