BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • STRUCTURAL PEST CONTROL BOARD 2005 Evergreen St., Suite 1500, Sacramento, CA 95815

P (916) 561-8700 | F (916) 263-2469 | www.pestboard.ca.gov



JOIN US: NEW WDO REPORTING SYSTEM TOWNHALLS - NOVEMBER 2025

Participate in one of the upcoming November 2025 virtual Townhalls to learn more about the new WDO Reporting System! We encourage all Branch 3 company owners, qualifying managers, admin staff and branch 3 licensees to attend at least one of these sessions to ensure a smooth transition.

Each townhall will touch on the following topics* related to WDO Reporting: *Session agenda topics may be modified to best fit industry needs.

- Introduction to the new WDO Reporting System in Connect
- Key steps to prepare for the transition
- Guidance for companies, qualifying managers, and staff
- Demonstrations of system features
- Q&A session Bring all your questions!

Participants may access the virtual Townhalls by selecting the appropriate session link on the scheduled date and entering their full name, email address, and the designated webinar password. For step-by-step instructions, please refer to the Webex Public Access Guide.

November 4, 2025 – 2:00 p.m. to 3:00 p.m.		
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November 25, 2025 – 2:00 p.m. to 3:00 p.m.		
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